

National Grid Offering Financial Assistance Webinars

Customers can learn about valuable programs to help pay utility bills

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WALTHAM, MA – With the COVID-19 pandemic entering its second year, National Grid is offering online financial assistance programs to help customers experiencing hardships in paying their utility bills.

Across Massachusetts, many customers, some for the very first time, are struggling with making payments. To raise awareness of a variety of income-eligible programs, National Grid's customer advocate team will host one-hour webinars in English and Spanish this month.

"We understand this has been a challenging year for many of our customers and we are here to help," said Damaris Dominguez, National Grid's Lead Customer Advocate for New England. "Our free webinars highlight a variety of solutions that can make it easier to manage energy bills. We want to provide support and assistance and help ease the concerns many of our customers are feeling during these unprecedented times."

Topics to be discussed in the webinars include: budget plans, discount rates, payment arrangements, fuel assistance grants, energy efficiency and ways to pay. There is no charge, but registration is required.

The webinars will be offered at 1 p.m. March 23 in English and at 4:30 p.m. in Spanish. Registration links are below and are also available at www.ngrid.com/webinars. Customers can also learn about additional bill assistance programs at www.ngrid.com/billhelp.

Financial Assistance Webinars

Tuesday March 23 at 1 p.m. (English) [register](#)

Tuesday March 23 at 4:30 p.m. (Spanish) [register](#)

About National Grid

National Grid (NYSE: NGG) is an electricity, natural gas, and clean energy delivery company serving more than 20 million people through our networks in New York, Massachusetts, and Rhode Island. National Grid is transforming our electricity and natural gas networks with smarter, cleaner, and more resilient energy solutions to meet the goal of reducing greenhouse gas emissions.

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